

PRESS NOTE

PANJAGUTTA POLICE RAID ON A CALL CENTER OF IGS DIGITAL CENTRE COMPANY- ALLEGED LURING OF INNOCENT PEOPLE ACROSS THE COUNTRY

Details of the Case:

A case was registered at PS Panjagutta in Cr. No.39/2024 U/s 417, 419, 420 IPC and Sec. 66-C, 66-D of IT Act against the IGS Digital Centre company one of whose offices is located under the limits of Panjagutta PS based on the complaint of a victim citizen on 10.01.2024.

In his complaint, the complainant had stated that when he had browsed internet on 03.12.2023 for some Digital Service Payment Gateway services, and soon he received a call from the Tele-caller of IGS Digital Center Limited stating that they provide 300 digital Services and asked to pay Rs.1800/- for registration and to create an ID on his name and he paid the money through UPI Payment.

They created ID but told him that the ID could not be activated due to error in KYC activation.

After that they advised him to take Distribution ID under which he would get more money in the form of commission. Believing their words, he paid Rs. 4,040/- more through UPI. But, they said that it is also showing KYC error. Further, they advised him to go for Zonal ID for that he had to pay Rs. 30,000/- more. But, he grew suspicious about their activities and did not pay the money any further.

On 06.01.2024, he went to IGS Digital Center Limited, White House building, 9th Floor, Begumpet after seeing citizen reviews about the company on social media and spoke to the HR demanding his money back but they mentioned that they offer only 5 services and would not refund his money. He had also stated that the company has defrauded so many innocent citizens like him and requested to initiate action as per law.

During the course of investigation, it came to light that, the Company by name "IGS Digital Center Limited" was established and being operated in Jaipur, Rajasthan and has a branch in White House, Begumpet, Hyderabad.

The company's call centre posts attractive and deceptive ads to target and lure the gullible citizens who are searching online for some opportunity to earn extra income. The company claims in its ads and tele-calls that it provides total 300 services viz., 1) Domestic money transfer, 2) Recharge bills payment related services, 3) CA services, 4) Travel bookings, 5) Aadhaar enabled payment system (AEPS), 6) PAN Card services, 7) Express payout, 8) Bharat Bill Payment system (BBTS), 9) Website design and portal services, 10) Micro ATM services, 11) Legal and IT services, 12) Biometric verification and various other services. But in fact they do not provide all these services. They lure the gullible customers by giving advertisements on Facebook and Instagram and obtain details like name, phone number, email, etc., and then forward the same details to CRM (Customer Relationship management software), then call the customers through Tele-callers who are trained and guided by the team leaders to lure innocent citizens and make them believe that they provide around 300 services to the customers and it is a Central Government service and ask the customers to pay money to get the retailer, distributor or zonal ID to use their digital payment platform. Then, they send a brochure to the customers listing all the services they claim to provide and insist on payment of money to get the IDs by making multiple calls frequently. After receiving

payment, they tell the customers to download the APP from play store, and after the payment they activate the App having only 4-6 services that are functional. All of them are open domain services. While doing registration, they promise the citizens that, they pay up to 30% to 35% of commission as claimed in advertisements and brochure, but it is all fake. Once the citizen realizes their design and start asking for the return of their money, they stop responding to their calls. They never tell their office address to any of their customers to avoid the victims come to their office and most of their communication is through whatsapp.

The IGS Digital Centre company in its call centre operated in Whitehouse building under Panjagutta PS limits had installed many computer systems, storage devices, and illegally using GSM Gateway/SIM Boxes which have been seized during the search and seizure proceedings as part of the investigation.

The company has trained their Tele-callers to lure the innocent citizens saying that it is a Govt. of India Company and they can earn huge returns by using their platform for digital services as they Provide 300 services etc., and collect money from the citizens using UPI. All such money get credited to the bank accounts of their company "IGS Digital Centre Limited". The company then stops responding to the citizens.

In this regard, the following accused persons were arrested on 25.01.2024 and produced before the Court of XIV Additional Chief Metropolitan Magistrate, Nampally, Hyderabad:

1. Mr Prateek Chauvey s/o Radheshyam Chaturvedi, CEO and Director of IGS Digital Centre Ltd, r/o Manasarovar, Jaipur, Rajasthan
2. Smt Dasari Swarnalatha w/o B Prem Kumar, HR head at IGS Digital Centre Ltd
3. Shraavan Lal Sharma s/o Suja Lal, r/o Phagi, Jaipur, Rajasthan (mediator engaged by the company's MD for allegedly influencing and forcing the victim citizen/complainant to desist from pursuing the case against the company offering to pay money).

The investigation is under progress.

It has been found that hundreds of such victims have lost their money to the company and are reporting such complaints on social media and more than 50 such fraud complaints have been registered on the National Cyber Crime Reporting Portal (NCRP) also.

NOTE: All the victims of the said company (IGS Digital Centre/I-Globe Solutions) may reach out to the Investigation Officer, Panjagutta Police Station, West Zone, Hyderabad through email ID: insp.panjagutta@gmail.com and Phone number 8712661275 to register their grievances.

Asst. Commissioner of Police,
Panjagutta Division, West Zone.



PRESS NOTE
HUSSAINIALAM POLICE APPREHENDED NEW MODUS OPERANDI CRIMINAL
INVOLVED IN ROBBERY CASES AND RECOVERED VIVO PHONE
IN CR.NO. 19/2024 U/S 392 R/W 34 IPC

06-02-2024 at 2200 hrs, while conducting vehicle checking at Pancha Mohalla Kamman the Hussainialam Police found two suspect persons was moving on two wheeler vehicle in suspicious manner, upon which they tried to stop them and on noticing the police, they tried to escape through by-lanes, Police chased them and apprehended the accused.

Details of the accused:

A1) Rehan Akhwan S/o. Mohammed Reza Akhavan, Age: 23 years, Occ: Student, R/o. Flat No 101, Hill View Apartment, M J Colony, Moulali, Malkajgiri, Aadhar address:- H NO:- 22-3-888/889, Near Ibadat Khana Hussain Masjid. Kadwasab Ki Galli, Dabeerpura, Hyderabad, Aadhar No. 421033655480, P.No 9381578785, 8328145076.

A-1) Rehan Akhwan previously involved in the following offences:-

- 1) Cr No 70/2019 u/s 380 IPC of Naryanaguda PS
- 2) Cr No 34/2020 u/s 379 IPC, r/w 34 IPC of Kalapathar PS

A2) Mirza Abbaz Ali Khan, S/o Late Mirza Thaivar Ali age 23 yrs, Occ camera man in AV news/ Ac Technician, R/o Syno:422, Bharath Nagar, Old Safilguda, Near Ganesh Temple, Nedermet, Ranga Reddy dist. Aadhar address:- 40-461, Gopal nagar, Moulalai, secunderabad, Hyderabad. Aadhar No 6386 3963 7659, P.No 8186065036, 9394575663.

Modus operandi

In order to earn easy money, the accused persons hatched plan to threat innocent persons on point of knife and robbed cell phones and other valuables from them.

Brief facts of the case.

On 23.01.2024 at 06:00 hours recorded the statement of Sri. Gouraram Mallaiah S/o: G Antaiah, Age: 40 Years, Occ: Farmer, R/o: Lakshmidhevpally, Parigi(v), Vikarabad, Cell: 7569957309 Vide MLC No: 2585, CR No: 33111240024755, at Osmania General Hospital, Hyd wherein he stated that on 16.01.2024 he along with his daughter and his wife came to Petlaburj Maternity Hospital for his elder daughter Mounika's Pregnancy delivery. On 23.01.2024 at about 04:00 am complainant came out from hospital to have Tea, when he came out from the Hospital gate he found an unknown old age woman crossing road, as such he helped her for crossing road and dropped her at bus stand, Opp. Petlaburj Maternity Hospital, Hyderabad and while he returned to hospital two unknown person came and asked complainant that they urgently need Phone to make a phone call then complainant gave them phone, they called twice but no one received the call then they gave complainant phone and they attacked on Complainant with blade & took complainant's Phone and fled away from the spot on Two Wheeler

During the course of investigation, Hussainialam Police, arrested the above accused and recovered one **VIVO phone, One knife/Paper cutter, one Two Wheeler (CBZ) all W/Rs. 30,000/-** from their possession.

The case investigated team consists of Sri S.Surendar, SHO PS Hussainialam, Sri K. Swamy, Detective. Inspector of Police Hussainialam PS, and G. Sandeep PC 8023, Ravinder PC 3841, Srinivasa Chary PC 3035, Saleem PC 3013 Narender HG 8516, under the supervision of Sri Bashker Rudra, ACP, Charminar Division under the guidance of Sri Shaik Jahangeer, Addl DCP, South Zone and Sri P. Sai Chaitanya, IPS, Deputy. Commissioner of Police, South Zone, Hyd.

Asst. Commissioner of Police
Charminar Division, S/Z, Hyd.