



**Press Release**

**1<sup>st</sup> May, 2018**  
O/o Commissioner of Police  
Hyderabad City

**Launch of eOffice System under Hyderabad City Police Commissionerate Office for increasing accountability and transform the Office work culture and ethics.**

eOffice product suit in a Workflow based file System developed by National Informatics Centre (NIC) aims to handling of files with more efficient, effective and transparent manner to improve the responsiveness to Citizens, increase accountability and helps in faster clearance of files and it envisions a paper-less office as part of Citizen Friendly Initiative.

**The Objectives of eOffice deployment are:-**

- To improve efficiency, consistency and effectiveness of government responses
- To reduce turnaround time and to meet the demands of the citizens charter
- To provide for effective resource management to improve the quality of administration
- To reduce processing delays
- To establish transparency and accountability
- To ensure integrity and Security of Data
- Reduce paper work and better tracking of file movement

This system involves all stages, including the Diarisation of inward receipts, creation of files, movement of receipts and files and finally, the archival of records. With this system, the movement of receipts and files becomes seamless and there is more transparency in the system since each and every action taken on a file is recorded electronically through digitally signature responses. This simplifies decision making, as all the required information is available at a single point.

Hyderabad City Police in collaboration with NIC and IT&C Department, the eOffice is being presently deployed at Hyderabad Police Commissionerate Office it will be extended to the entire Hyderabad City Police Offices and units in the coming phase.

We are grateful to Dr. A. Ram Mohan Rao, SIO & DDG, Dr. Y.S. Murthy (Sr. Technical Director), Mrs. V. Nagamani (Principle System Analyst), of National Informatics Centre (NIC) Hyderabad and Ms. M. Rushitha (Project Manager), Mr S. Venkat Ramana Goud, A. Rajesh of IT & C Department of Telangana State for implementation of eOffice under Hyderabad City Police Commissionerate.

Commissioner of Police  
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